

Canadian Solar Industries Association L'Association des Industries Solaires du Canada

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CanSIA Voluntary Code of Ethics (30-April-2009)

Members of the Canadian Solar Industries Association recognize their obligations to the general public, the consumer, the industry and related professions and industries. These voluntary obligations guide the members of the Association to conduct business and promote their products and services in a manner which assures the public health, safety and welfare through careful design, installation, operation, maintenance and information dissipation of solar energy technology, and which contributes to the professional advancement of CanSIA. Members agree that they shall:

- 1. Undertake work in compliance with applicable codes, standards and laws. It is the responsibility of the member to stay up to date, to a degree that would be considered reasonable within the industry, with developments and changes to applicable codes, standards and laws.
- 2. Not falsify or permit misrepresentation of their professional qualifications (certifications achieved, license status, years in business, etc.)
- 3. Undertake their operations, services and research with proper regard for the safety, health and welfare of workers and the public, and for the protection of the environment
- 4. Present honestly the capabilities, performance, and energy savings potential of solar products and systems.
- 5. Employ properly trained personnel to perform duties to professional standards.
- 6. Offer and honor clear, understandable warranties that comply with all applicable provincial and federal regulations.
- 7. Members shall be guided in all their professional relations by the highest standards of integrity, admit and accept their own errors when proven wrong and take appropriate action to correct the error.
- 8. Members shall not attempt to injure, maliciously or falsely, directly or indirectly, the professional reputation and practices of other members, and not untruthfully criticize other members.
- 9. Members shall actively participate in the training of skilled trades people for the future welfare of the solar energy industry.
- 10. Members shall avoid all practices, which are likely to discredit the profession or deceive the public and endeavor to extend public knowledge and appreciation of solar energy systems, their achievements and effect on the environment.

Name (please print):	 	
Signature:	 	
Company Name:	 	
Date:	 	
Approved by CanSIA:		

30 April, 2009 Page 1